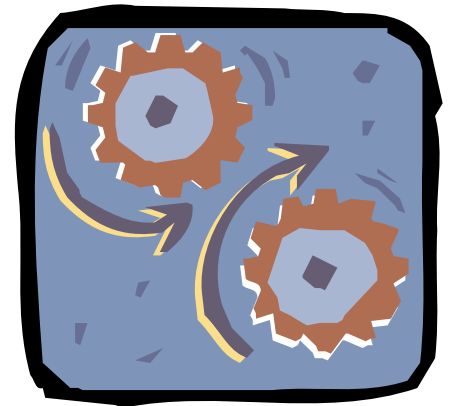


### CUSTOMER PROFILE

## *The Surplus Record*

*MultiNet's SSH security is critical to Online Marketer of Machinery and Equipment*



*"The SSH feature is critical to us by providing reliable security for encrypted, secure remote login...it enables us to create secure, automated processes that work across different operating systems."*

*- Jim Jacobus  
CTO, Surplus Record*

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The Surplus Record, a FreeMarkets company [www.surplusrecord.com](http://www.surplusrecord.com), is a leading online marketplace for used and surplus machinery and equipment that depends on Process Software's MultiNet in their production network environment. "Process Software's MultiNet TCP/IP software suite is a key product in our mixed-platform production environment. Once configured, MultiNet works seamlessly in our multiple OpenVMS, PC and UNIX environment. It provides good performance, a high level of security and requires very little maintenance," stated Jim Jacobus, CTO of the Surplus Record.

Process Software's Secure Shell (SSH) security in MultiNet 4.3 plays an important role in Surplus Records's security. "The SSH feature is critical to us by providing reliable security for encrypted, secure remote login. With several levels of user authentication (RSA, DSA and strong encryption algorithms like IDEA, DES, 3DES, BLOWFISH and ARCFOUR) we

can utilize SSH for data entry, software development, and system maintenance. SSH also enables us to create secure, automated processes that work across different operating systems," said Jacobus.

"MultiNet's flexibility, reliability, and security features have enabled us to expand our OpenVMS resources. MultiNet enables us to retain our existing software investment and expand IT services to the rest of our corporation," stated Jacobus.

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